



## Secure Messaging Unconstrained Productivity

# Pacnet CleanMail Managed Email Security Service

### IT SOLUTIONS AND HOSTING

**Email is arguably the prime channel of business communications, offering cost effective and reliable means to get your message across to the right recipient anywhere. Keeping your email messaging environment secure and virus free is a key priority.**

In today's business, organizations face an increasing number of communications, operations and intellectual property disruption from many email-based threats including spam, virus, malicious and inappropriate image attachments and content. Uncontrolled, these threats lead to loss of productivity and business down time. It can also result in damage to corporate image and potential regulatory offenses due to security breach.

Pacnet CleanMail is created to protect your organizations from growing number and increasingly complicated email based threats. Leveraging advanced messaging security technologies, CleanMail, part of Pacnet's managed security service portfolio, provides you with the most comprehensive protection for email communications with our advanced antivirus, anti spam, content and image filtering capabilities.

## PACNET CLEANMAIL\* SUITE OF SERVICES

### CleanMail Total Email Protection

CleanMail Antivirus	CleanMail Anti Spam	CleanMail Content Control	CleanMail Image Control
<ul style="list-style-type: none"> <li>Protects networks from known and unknown viruses, spyware, phishing, trojans and other malware</li> <li>Uses proactive and reactive techniques for non-stop protection</li> <li>With unique link-following feature to detect links in emails that lead to harmful web content</li> <li>Fully configurable, with multiple actions for dealing with malware</li> </ul>	<ul style="list-style-type: none"> <li>Stops spam from entering your organization, saving you time and money</li> <li>Harnesses proactive and reactive defense techniques for non-stop detection of known and unknown spam</li> <li>With multi-lingual filters that can identify spam in Roman, Cyrillic, Arabic and Oriental characters</li> <li>Fully configurable, with customizable lists of blocked/approved senders</li> </ul>	<ul style="list-style-type: none"> <li>Uses advanced technology to scan email content entering and leaving your organization</li> <li>Helps enforce acceptable-use policies for compliance purposes</li> <li>Fully customizable via keyword monitoring</li> <li>Allows text scanning within Microsoft® Office attachments</li> <li>Enables you to set up rules for email header, subject, body and attachment, and to determine appropriate actions for each rule</li> </ul>	<ul style="list-style-type: none"> <li>Identifies inappropriate images in email with multiple levels of rules-based detection and ground-breaking Image Composition Analysis</li> <li>Helps enforce acceptable use policies for compliance purposes</li> <li>Fully customizable</li> <li>Supports image scanning within Microsoft® Office</li> <li>Allows administrators to maintain their own lists of approved and blocked images</li> </ul>

\* Pacnet CleanMail is Powered by MessageLabs

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## Pacnet CleanMail Web, Messaging and Archiving Solutions

### Boundary Encryption

- Encrypts communications and data, providing secure private email network between organizations and business partners
- Requires minimal management – No complicated hardware or software to set up, configure and maintain
- Fully encrypts all email prior to sending, resulting in total confidentiality and compliance with privacy regulations

### Anti Spyware and Antivirus

- Protects networks from malicious content including spyware, viruses, trojans and malwares using industry leading scanning engines
- Offers superior stability and speed, with web traffic analyzed and filtered in real time with no noticeable delay
- Uses converged threat analysis that applies recent email and IM threat data to web-based traffic

### URL Filtering

- Monitors and controls web content entering and leaving your organization, using advanced content analysis to protect reputation and employees
- Enforces acceptable use policies for web browsing and aids compliance with legislation with fully configurable, enabling monitoring, reporting and auditing tools
- Sophisticated URL categorization database with millions of entries allows high level of control over filtering of web sites

### Archiving Service

- Provides secure, easy-to-manage central repository, encrypting all emails and attachments, even during the search and retrieval process
- Advanced, real-time search facility, enabling you to meet legal discovery, corporate governance and review requirements
- Allows fast, easy archiving of messages from your email mailbox with scalable managed infrastructure

### Enterprise IM Service

- Creates a secure and private network connecting employees, partners and customers via TLS encrypted communications
- Provides protection from IM viruses and SPIM (spam from IM) propagation by blocking access to user buddy lists
- Powerful, easy-to-install solution that integrates consumer IMs and collaborative tools, such as WebEx and Salesforce.com

## Industry-Leading SLAs

- **Service Availability** – 100% uptime on most products, 99.9% uptime for archiving network and end users archiving interface, 180 seconds or less response time for any search or supervision activities
- **Delivery** – 100% email delivery guarantee
- **Protection** – 100% protection against known and unknown viruses; 99% spam capture rate, 95% for emails containing Asian characters
- **Latency** – Less than 10-seconds roundtrip time for email delivery on 100% of emails; 100 milliseconds scanning time for 100% of web content
- **False Positives** – 0.0001% false positive virus capture rate; -0.0003% false positive spam capture rate
- **Support** – Technical support and fault response guaranteed times for critical major and minor calls

## CONTACT US