



High Availability
Maximum Uptime

SINGAPORE

Pacnet Managed Load Balancing Service

MANAGED SERVICES

Any business that depends on connectivity to support mission critical application has no room for outages – your WAN connection must be secure and available and your applications optimized.

Ideal for small to medium-sized enterprises, Pacnet's Managed Load Balancing Service offers cost-effective outage protection, fault tolerance and traffic management, which are essential in today's high performance and robust networks. You can have the flexibility, manageability and scalability to help you grow your bandwidth capacity while maintaining the equity of existing network hardware.

FEATURES

High Availability & Intelligent Failover Protection

Provides maximum uptime and high connection availability by protecting against WAN outages. MLBS monitors the health of each WAN connection and automatically activates backup links when a failure is detected.

Multi-homing & Outbound Load Balancing

Designed for companies to get more use of their bandwidth when using multiple WAN links from the same/ different ISPs over different access technologies.

Route Control

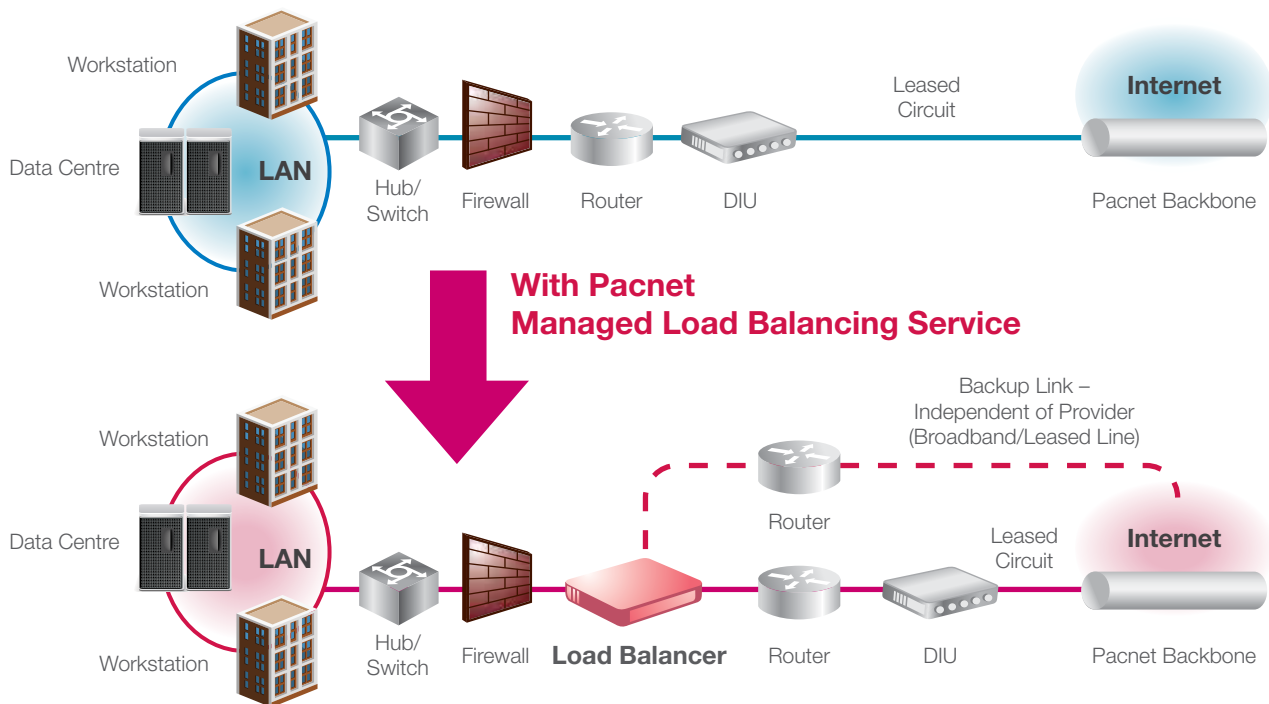
Route Control option is available for traffic management between critical-mission server and ordinary Internet traffic.

Transparent Configuration & Deployment

MLBS allows for easy installation and uninterrupted connectivity when deployed and integrated with existing network setup.

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MLBS can be used to combine Leased lines and DSL lines to meet specific performance and cost requirements:



- Example 1: DSL broadband can be added to a Leased Line network setup for added bandwidth, increased performance, or as an affordable backup link
- Example 2: As an alternative to expensive Leased lines, LBS can be used for load balancing and efficient traffic distribution across multiple DSL Broadband lines

Service Package*	Managed Load Balancing Service (LB-212) Managed Load Balancing Service (LB-445) Managed Load Balancing Service (LB-890) Managed Load Balancing Service (LB-890 HA)
Optional (Service Upgrades)	Upgrade to 24x7x4 support Upgrade to include Traffic Report & Traffic Shaping Upgrade the number of incidents support

Value-Added Offers

- Auto replacement for hardware failure
- 8x7x4 support (upgradeable)
- 4 hours response time
- 1 incident of reconfiguration or relocation of device per year

* The minimum subscription period for Managed Load Balancing Service is 12/24 calendar months.

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